



Frequently Asked Questions

- **Question:** Who does the KIN Program serve?
- **Answer:** All NEISD students grades K-8 are eligible.

- **Question:** Will I get a bill mailed to me when I get charged for tuition and fees?
- **Answer:** No. We do not mail out invoices. All charges can be viewed through your Parent Portal. It is the parents' responsibility to review their KIN statements monthly.

- **Question:** When is tuition due?
- **Answer:** Tuition is due the 1st of each month and is considered late after the 5th.

- **Question:** Is there a late fee for paying after the 5th?
- **Answer:** Yes. A finance charge of 15% of your outstanding balance is automatically added to your KIN account on the first business day after the 5th of each month.

- **Question:** If my child does not start at the beginning of the month, will the tuition be pro-rated?
- **Answer:** No. We do not offer a daily rate – KIN tuition is billed monthly.

- **Question:** If I withdraw my child before the month is over, will I get reimbursed for the days my child did not attend?
- **Answer:** No. There will not be a reimbursement. KIN tuition is billed monthly regardless of the actual number of days attended in any given month.

- **Question:** Do I still have to pay a full month's tuition during the months of November, December, and March when school is closed for certain holidays?
- **Answer:** Yes. Our monthly tuition of \$225.00 for elementary school students and \$60.00 for middle school students already takes those holidays into consideration. Annual tuition for KIN is \$2,025.00/per child and is charged at a flat rate each month, except for the months of August and June (December and March for Castle Hills ONLY).

- **Question:** Do you offer Financial Assistance?
- **Answer:** Yes. NEISD does offer Financial Assistance to aid with the cost of KIN tuition for qualifying families; however, funds are limited. Completed applications are reviewed and processed in the order in which they are received. Applications may be found on the KIN website or in person at the KIN office. Approval for Financial Assistance is based on household income and support documentation is required to process the application.

- **Question:** Is there a discount if I have more than one child in the Program?
- **Answer:** Yes. There is a 10% discount for your 2nd child and a 15% discount for your 3rd child enrolled in KIN at an elementary school. There are no discounts for children in middle school or schools which are part of the After School Challenge Program.

- **Question:** Is there a discount for NEISD employees?
- **Answer:** Yes. NEISD offers a 20% employee discount for elementary school participants. Employees must enter their employee number within their Parent Portal to receive the discount. There are no discounts for children enrolled in a middle school program or schools which are a part of the After School Challenge Program.