



North East Independent School District

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2020 In Person Learning Meal Program FAQ

North East ISD is committed to providing school meal access for students that are learning on campus. Please refer to the frequently asked questions below for students that will be doing in person learning.

Will meal service be available during in person learning?

School breakfast and lunch will be provided at all NEISD elementary, middle, and high schools for students that are on campus for in person learning.

How will breakfast be served?

Breakfast will be served in a way that allows students to take their meal to the classroom or to another designated area based on campus administration directives.

CEP campuses* will have a breakfast serving station set up near the school entrance(s) to offer students a bagged breakfast as they enter the campus.

All other campuses will serve breakfast in the cafeteria line. Students can then take their breakfast bag to another area of the school for consumption or eat in the cafeteria based on campus administration directives.

How will lunch be served?

Lunch will be served using the cafeteria lines. Menu variety will be decreased in order to speed up service.

How will students be rung up for meals?

Students will not use the pin pad to enter their ID number. Students will be rung up by scanning a bar code or the cashier will verbally ask the student for their ID number if they are purchasing extra items. Students that are purchasing a meal only will not need to be rung up since all students are receiving free meals.

Will students be able to self-select their food items?

The cafeteria staff will build trays for the students to limit the risk of contamination. Students will verbally communicate with the cafeteria servers so that they can put the requested items on the tray. Condiments will be pre-portioned and given to the student by the cashier upon request.

How will students be socially distanced in line?

The serving area floor is marked for students to maintain social distance while waiting in line.

How will the serving line be kept clean?

Cafeteria staff will sanitize the student side of the serving line between each group and more frequently as needed.

Are students required to wear a face covering while getting their meal?

Yes. Students may remove their face covering when eating a meal.

Will the meals be served on disposable containers and utensils?

Elementary students will be served on reusable plastic trays with silverware. The silverware will be pre-wrapped to avoid contamination. Trays and silverware will be sanitized after each use with a commercial high temperature dishwashing machine.

Middle school students will be served on reusable trays or disposable trays, depending on their normal practice from previous years. Plastic utensils will be given with each meal.

High school students will be served on disposable trays. Plastic utensils will be given with each meal. All students may be served on disposable ware if needed due to staffing shortages.

Are students required to eat a school meal?

No. Students can bring a lunch from home if they choose not to eat a meal from school.

What is the cost for meals?

For a limited time, meals are free for all students through special funding from the United States Department of Agriculture. This funding will provide free meals through December 2020 or until the funds are depleted.

When special funding is no longer available, meals will not be free for all children. NEISD students that are approved for free meals and all students at a CEP campus* are eligible for free meals.

School staff (other than cafeteria staff) and guests will be charged \$2.30 for breakfast and \$4.00 for lunch daily.

How can students apply for free/reduced price meals?

Families are encouraged to apply for meal benefits at <https://www.schoolcafe.com/NorthEastISD>. Paper applications are also available at the campus.

How can I add money to my child's meal account?

Funds can be added electronically to the student's account at <https://www.schoolcafe.com/NorthEastISD>. These funds can be used to purchase extra items. Pre-payments can also be given to the Cafeteria Manager. Payment is discouraged while going through the line in order to speed up service.

Will students be able to purchase items such as milk or juice to accompany their meal (if brought from home)?

Yes. Beverages and other side items will be available for purchase. Variety will be limited.

Where can I find the menu?

Menus are posted at <https://www.neisd.net/Page/294>.

Who do I contact if I have questions about the meal program?

Please contact your campus Cafeteria Manager or call the School Nutrition office at 210-356-9100.

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**2020-21 CEP campuses are Camelot ES, Clear Spring ES, Colonial Hills ES, Dellview ES, East Terrell Hills ES, Eisenhower MS, El Dorado ES, Fox Run ES, Garner MS, Harmony Hills ES, Jackson MS, Jackson Keller ES, Krueger MS, Larkspur ES, Montgomery ES, NE Alternative Center MS/HS, Nimitz MS, Northern Hills ES, Oak Grove ES, Oak Meadow ES, Olmos ES, Pre-K Academy at West Ave, Redland Oaks ES, Regency Place ES, Ridgeview ES, Royal Ridge ES, Serna ES, Stahl ES, Walzem ES, White MS, Wilshire ES, Windcrest ES, Wood MS, and Woodstone ES.*