



## *North East Independent School District*

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### **FAQ for Virtual Learning Meal Availability Beginning September 8, 2020**

North East ISD is committed to providing school meal access for students that are learning in a virtual environment. Please refer to the frequently asked questions below.

#### **How can I receive school meals for my NEISD students during virtual learning?**

Beginning September 8, students that continue their studies in the virtual learning environment can access meals through the curbside meal distribution program being held at all NEISD middle schools on Tuesdays and Thursdays from 4:00-5:30 PM. Curbside meals are served cold and ready to reheat at home for your student.

#### **What is included in a meal package?**

Tuesday's meal package will include breakfast and lunch for Tuesday and Wednesday. Thursday's meal package will include breakfast and lunch for Thursday, Friday and Monday.

#### **Where and when will I pick up my order?**

School meals will be provided at all NEISD middle schools for curbside pickup between 4:00 PM and 5:30 PM on Tuesdays and Thursdays. The curbside location may differ by campus, but it is most often located in the bus loop drop-off area. Families can access the curbside meal program by car or walk up. Please stay in your vehicle if you drive to the site.

#### **Are meals free for all children?**

For a limited time, meals are free for all students through special funding from the United States Department of Agriculture. This funding will provide free meals through December 2020 or until the funds are depleted.

#### **Where can I find the menu?**

Menus are posted at <https://www.neisd.net/Page/294>.

#### **What time is meal pick up?**

Curbside meal distribution is scheduled for 4:00-5:30 pm on Tuesdays and Thursdays at each NEISD Middle School.

#### **Do I have to go to my child's campus in order to get their meal?**

No. You can pick up at any NEISD middle school.

#### **Does the student have to be present in order to get a meal?**

No. Parents can pick up meals for NEISD students without the student present in the vehicle. However, if the student is not present, parents must show the child's birth certificate, recent report card or student ID card to receive the meal package.

**Can I have meals delivered to my house?**

No.

**Can I get meals for children in my home that don't attend NEISD?**

Yes, at qualifying sites.\*

Only children registered at North East ISD may receive meals at non-qualifying sites.

**How many meal packs can I receive each week for my NEISD student?**

Each NEISD student can receive one meal package on each distribution day - Tuesday and Thursday. U.S.D.A. funding does not support more than one breakfast and lunch daily for the same student. The student account will be charged \$6.30 per day for each additional day's meals if more than one meal package is picked up for the same student on the same day.

**Who do I contact if I have questions about the meal program?**

Please contact your child's campus Cafeteria Manager or call the School Nutrition office at 210-356-9100.

*\*Free Meals have been temporarily approved school-wide for the all campuses through December 2020 or until special funding is depleted. Families that received a letter informing them that their household is approved for meal benefits due to direct certification, CEP or a household application will continue to receive free or reduced price meals through the 2020-2021 school year.*

**These sites can provide curbside meals to all children 18 and under:**

*Bradley MS, Driscoll MS, Eisenhower MS, Garner MS, Harris MS, Jackson MS, Nimitz MS, Krueger MS, White MS, Wood MS*

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