



Keep Smiling

Delta Dental PPOSM

Save with PPO

Visit a dentist in the PPO network to maximize your savings.¹ These dentists have agreed to reduced fees, and you won't get charged more than your expected share of the bill.² Find a PPO dentist at deltadentalins.com/neisd.

Set up an online account

Get information about your plan anytime, anywhere by signing up for an Online Services account at deltadentalins.com/neisd. Available once your coverage kicks in, this free service lets you check benefits and eligibility information, find a network dentist and more.

Check in without an ID card

You don't need a Delta Dental ID card when you visit the dentist. Just provide your name, birth date and enrollee ID or social security number. If your family members are covered under your

plan, they will need to provide your information. Prefer to take a paper or electronic ID card with you? Simply sign in to Online Services, where you can view or print your card with the click of a button.

Coordinate dual coverage

If you're covered under two plans, ask your dental office to include information about both plans with your claim, and we'll handle the rest.

Understand transition of care

Did you start on a dental treatment plan before your PPO coverage kicked in? Generally, multi-stage procedures are only covered under your current plan if treatment began after your plan's effective date of coverage.³ You can find this date by logging in to Online Services.

Got more questions?

Visit deltadentalins.com/neisd to see the answers to frequently asked questions.

Save with a PPO dentist



¹ You can still visit any licensed dentist, but your out-of-pocket costs may be higher if you choose a non-PPO dentist. Network dentists are paid contracted fees.

² You are responsible for any applicable deductibles, coinsurance, amounts over plan maximums and charges for non-covered services.

³ Applies only to procedures covered under your plan. If you began treatment prior to your effective date of coverage, you or your prior carrier is responsible for any costs. Group- and state-specific exceptions may apply. If you are currently undergoing active orthodontic treatment, you may be eligible to continue treatment under Delta Dental PPO. Review your Evidence of Coverage, Summary Plan Description or Group Dental Service Contract for specific details about your plan.

Delta Dental is a registered mark of Delta Dental Plans Association.

LEGAL NOTICES: Access federal and state legal notices related to your plan at deltadentalins.com/about/legal/index-enrollee.html.

Benefit Highlights

Delta Dental PPOSM



For: North East Independent School District (Low Plan)

Group No: 17959

Eligibility	Primary enrollee, spouse and eligible dependent children to the end of the month dependent turns age 26		
Deductibles Deductibles waived for Diagnostic & Preventive (D&P)?	\$50 per person / \$150 per family each calendar year		
	Yes		
Maximums	\$750 per person each calendar year		
D&P counts toward maximum?	Yes		
Waiting Period(s)	Basic Benefits None	Major Benefits N/A	Prosthodontics N/A

Benefits and Covered Services*	Delta Dental PPO dentists**	Non-Delta Dental PPO dentists**
Diagnostic & Preventive Services (D&P) Exams, cleanings and x-rays and sealants	100%	100%
Basic Benefits Fillings	60%	60%
Endodontics (root canals) Covered Under Basic Services	60%	60%
Periodontics (gum treatment) Covered Under Basic Services	60%	60%
Oral Surgery Covered Under Basic Services	60%	60%
Major Services Crowns, inlays, onlays and cast restorations	0%	0%
Prosthodontics Bridges and dentures	0%	0%
Orthodontics	0%	0%

* Limitations or waiting periods may apply for some benefits; some services may be excluded from your plan. Payment is based on maximum plan allowances and not necessarily each dentist's actual fees.

** Payment is based on PPO fees for PPO dentists, PPO fees for Premier dentists and PPO fees for non-Delta Dental dentists.

NEISD Employee Benefits Office
210-407-0187
eb@neisd.net

Customer Service
800-521-2651

Claims Address
P.O. Box 1809
Alpharetta, GA 30023-1809

deltadentalins.com/neisd

This benefit information is not intended or designed to replace or serve as the plan's Evidence of Coverage or Summary Plan Description. If you have specific questions regarding the benefits, limitations or exclusions for your plan, please consult your company's benefits representative.

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Maximize Your Savings

Visit a PPO dentist



Choose a Delta Dental PPOSM dentist to maximize your savings. These dentists have agreed to reduced fees, and you won't get charged more than your expected share of the bill.

You can find a PPO dentist at deltadentalins.com/neisd.

You'll enjoy:

- Reduced out-of-pocket costs
- No balance billing
- No claims to fill out
- Large selection of dentists
- Quality assurance

You pay nothing for a cleaning with PPO*

	Delta Dental PPO SM dentist	Delta Dental Premier [®] dentist	Non-Delta Dental dentist
Dentist charges	\$90	\$90	\$90
Dentist accepts as full payment	\$45	\$55	No fee agreement with Delta Dental
Your plan pays	\$45	\$45	\$45
You pay	$45 - 45 =$ \$0	$55 - 45 =$ \$10	$90 - 45 =$ \$45

* This is for illustrative purposes only. Assume no maximum or deductibles apply. Payment is based on PPO fees for PPO dentists, PPO fees for Premier dentists and PPO fees for non-Delta Dental dentists.

You save the most with Delta Dental PPO

FAQ: Your Dental Benefits

Am I eligible?

If you are an active NEISD employee in a benefit-eligible position, you are eligible to enroll.

How can I enroll?

Using Lawson Employee Self Service (ESS), you can sign up for dental benefits for yourself and your eligible dependents within 31 days (from and including your hire date) of employment or during the district's annual open enrollment period. During this time you can enroll for the first time; add, drop or change your dental plan coverage; or add or drop eligible dependents. Your choices will become effective on the first day of the month following your date of hire if you are a new employee, or Jan. 1 if you sign up during open enrollment.

Can I enroll my family members?

Yes, eligible dependents include your spouse and children under 26. Coverage for dependent children ends at the end of the month in which they turn 26. However, you may continue their coverage through COBRA without a break in coverage or loss of benefits. For more information, contact Employee Benefits.

If I enrolled last period, how can I continue my coverage?

If you want to continue your dental coverage with no changes, simply log into Lawson ESS during the open enrollment period to confirm your coverage election and rate.

How can I change or cancel existing coverage during open enrollment?

To cancel or modify coverage for any of the eligible dependents covered under your current dental plan, log into Lawson ESS, select the open enrollment option and review your current coverage. You may then select the option to make the necessary changes.

What if I need to change my plan after open enrollment is over?

Certain "qualifying events," such as a change in family status (getting married, having or adopting a child, loss of coverage due to divorce or separation of employment), allow you to modify or cancel your plan. Changes must be made within 31 days of the qualifying event. Contact the Employee Benefits office for instructions on how to make your change and what supporting documentation is needed. Please note that if your 31st day falls on a weekend or school holiday, you must submit your forms on the last working day before the 31st day.

When does my coverage start?

If you enrolled in benefits during open enrollment, your coverage will start Jan. 1. If you enroll as a new hire, your benefits are effective first of the month following your hire date. For family status changes, your effective date will be the first day of the month following the date of the qualifying event.

Where is my ID card?

You don't need a Delta Dental ID card when you visit the dentist. Just provide your name, birth date and enrollee ID (or social security number). Prefer to take a paper or electronic ID card with you? Simply go to deltadentalins.com/neisd to access your online account.

I still have questions about my benefits. Who should I contact?

For information on your dental plan, eligibility or how to enroll, contact NEISD's Employee Benefits Office. Call **210-407-0187** or send an email to eb@neisd.net.

For information on claims, processing and explanations of benefits (EOBs), visit deltadentalins.com/neisd or call Delta Dental's Customer Service at **800-521-2651**.