

## MySpace Transcription

Creating a MySpace account is relatively simple. Click on the **Sign Up** button on the MySpace.com home page. For the purpose of this account, you do not need to use your real email address, name, country, zip, gender or date of birth. Type in the **Email Address, First Name** and **Last Name** that you would like to use for this account. Create a password that is easy for you to remember but not so easy that other people can figure it out. Type the password in the **Password** and **Confirm password** fields.

Choose a **Country** and enter a **Zip Code**. Select a **Gender** and enter a **Date of Birth**. Uncheck the **Allow others to see your birthday** box if you do not want people to be able to know how old you are.

Click on the **Terms of service** link and print it out for your records. Do the same for the **Privacy policy**. Read the terms of service and privacy policy, and check the box if you agree with the terms of service and privacy policy.

Type the letters that you see in the colorful verification area in the **Verification** field. Check to make sure that all the information that you have typed is correct and then click the **Sign Up** button.

The next page you should see gives you the opportunity to upload your picture. Click on the **Photo policy** link and print it out for your records. Click the **Skip for now** link because a photo is not required to be able to search for profiles.

The next page you should see gives you the opportunity to invite other people to create a profile and join your network. Click the **Skip for now** link because invitations are not required to be able to search for profiles.

The next page you should see is your MySpace profile. You can now search for other profiles by clicking on the **Search** link near the top of the page. Please remember that MySpace (and other social networking sites like it) have very minimal confirmation procedures for email addresses, names, birthdates and zip codes.

If you know the email address or addresses that your child has access to, select **Email** from the radio buttons in the **Find a Friend** box, type one of the email addresses in the search field, and click the **Find** button.

If your child used one of these addresses to create an account, his or her profile will show up on the results page. You can click on the **View Profile** link to see what your child (or someone who has created a profile using your child's information) has posted. You may want to print the home page or write down your child's URL number located near the top of the screen in the address bar. You will need this number if you need to cancel the account by yourself. A URL (or Uniform Resource Locator) is the address on the Internet for a Web page.

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If you do not know about any email addresses that your child may have access to, you can search by name. First, type in the name or nickname your child may have used when registering for an account. Next, click the **Find** button. If the results page shows several profiles matching that name, you can narrow the results down by searching closer to a zip code that your child may have entered in his or her profile.

If you do not get any results from the email and name search, you can try to search by your child's school. Type in your child's school name in the **Classmate Finder** box, choose the **Country** and **State**, and click the **Find** button. If the school is recognized by MySpace, it will appear on the next page. Click on the **School** link, and you will be presented with a way to refine your search.

Uncheck the **Only show users who have photos** box and then select some of the characteristics of your child (gender, age range, academic status, clubs) to see if anything matching your child's (or his or her friends) profile comes up. Please remember that your child may have included some misinformation when they created the profile. If your search is unsuccessful, you may want to broaden your search parameters.

If you find a profile for your child and would like the profile changed or deleted, you have several options. First, talk with your child about the profile and get them to change the content or delete. If your child refuses to change or delete the profile, and you have access to the email account your child used to create the account, you can delete the account. We do not recommend accessing an email account or deleting an account without first talking with your child.

First login as the user with the **Email Address** and **Password**. If you do not know your child's password, you can retrieve it by clicking the **Forgot Password?** link on the login box of MySpace. The password will be sent to the email address used to login to MySpace.

Once you've logged in, click **Account Settings**. Next, click **Cancel Account** link near the top of the account settings page. You should now see the Cancel Confirmation Page. Click the red **Cancel My Account** button. You will be asked to enter a reason for canceling MySpace. You may skip this if you wish. Click the **Cancel My Account** button. A cancel email will be sent to the email address of the user. In the email there will be a link to confirm the cancellation of the account.

Please allow up to 24 hours for delivery of the email. If it does not arrive, check your junk mail folder. It may have been incorrectly routed to protect you from receiving junk mail. For any questions, contact MySpace customer support at [deleteaccount@myspace.com](mailto:deleteaccount@myspace.com).

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If you do not have access to the email account, there is a third way to cancel the account. First, click the **Contact MySpace** link at the bottom of the page. Next, click on the **Underage User** link on the bottom left side of the screen. Next, click on the **Contact Us** link. Type your name, email, and the reason why you want the account deleted. This request SHOULD include the child's URL number in the form [www.myspace.com/17738440](http://www.myspace.com/17738440).

If the child's URL is NOT indicated in the cancellation request, the parent is emailed with a request for the information and that the parent work WITH the child in removing the account through normal cancellation procedures.

If the URL is included in the email, the site will review the account for any definite indications that the account owner is underage. If definite proof IS found, the child's profile WILL be removed and an email will be sent to the email address on the account explaining WHY the account was deleted.

If there is no indication of the teen being under 14, site personnel will request a contact phone number in order to confirm the parental status of the requestor. Upon successful verification, the minor's account will be removed while on the phone with the parent.