

USEFUL SAFETY NUMBERS

EMERGENCY 911*

Revised: March 2010

Animal Abuse/Animal Cruelty	311
Animal Bite Reports	
Weekdays (7:00 am – 6:00 pm)	311
Weekends/After Hours (Emergency)	311
Animal Control Facility	311
(Pickup Stray or Unwanted Dogs & Cats).....	207-4738
AT&T	1-800-286-8313
Bexar County Sheriff's Office	
(Non-Emergency Number)	335-6000
CPS	353-4357
(Gas & Electrical) Emergencies)	
Code Compliance	311
(To Report Weeded Lots, Vacant Structures, Junked Vehicles, Unsanitary Premises, Zoning Violations, Illegal Dumping and Noise. Barking Dogs, Open Fences in Yard, Etc.)	
Dead Animal Pick Up (City)	
24/07	311
(Northeast Facility 7:30-4:00pm).....	465-0512
Dead Animal Pick Up (Bexar County)	335-6700
Dead Animal Pick Up (Highways)	615-6060
Environmental Health	207-8853
(Bees, Rats, Mosquitoes, etc. on City Property Only)	
Illegal Dumping (Abatement Patrol)	207-3867
Livestock Running Loose	335-6000
(Cattle, Horses, Goats, etc; Call Bill Spaulding, Bexar Co. Sheriffs Office)	
Lost & Found Pet Svc (Man & Beast)	590-7387
National Response Center	1-800-424-8802
to Report (Toxic Chemical & Oil Spills)	
NEISD Pest Control (Bats, Stray Animals, etc on District Property)	
Pest Control Scheduler – Sue Kelm	657-8624
Alternate Number	657-8795
Poison Control Center	1-800-222-1222
Rabies Surveillance Nurse – Gustavo Alejos BSN, RN	207-2095
Railroad Crossing Gate/Light	1-800-772-7677
Malfunctions	
(Report – 6 Digit # and Letter (Painted on Arm), Town, County and Street Location, Type of Malfunction)	
San Antonio Police Department	207-7393
School Services (Crossing Guards)	

San Antonio Police Department	207-SAPD (7273)
Non-Emergency Number	
San Antonio Fire Department	207-7744
Non-Emergency Number	
San Antonio Water System	704-7297
(Water Main, Meters, Street Leaks, Water Waste or Water Violations – 24 hours a day)	
School Zone Flashing Lights	
(malfunctions)	207-7765
(changes)	207-6981
Street Repairs (Potholes)	359-3110
(After 4:30 pm, 7 days a week)	311
NEISD Telecommunications	637-4973 ext. 221
(Cut or damaged phone lines)	
Texas Department of Public Safety	531-2200
Weather and Travel	1-800-452-9292
Roadside Assistance Call DPS	1-800-525-5555
or with Cell Phone	*377
A statewide wireless phone number for non-life threatening situations	
Texas Commission on	490-3096
Environmental Quality (Air Pollution, etc.)	
Texas Wildlife Damage Mgt Svc.	472-5451
(Foxes, Coyotes, Raccoons, Skunks, etc.).....	472-5457
Time & Temperature	226-3232
Traffic Control Device Problems	207-7765
(Signs, Signals & Pavement Markings)	
On NEISD School Property only	657-8624
(Parking Lots, Driveways, etc.) (After 4:00pm).....	657-8791
Windcrest Elementary	655-2666
Montgomery Elementary (Bexar County)	335-3826
Castle Hills Elementary –	
Signals 8:00 am – 4:30 pm	615-5975
After hours	614-8922
Signs	615-5985
VIA Metropolitan Transit	362-2020
(Bus Stop Problems/Complaints, Select #2)	
Weather Forecast – San Antonio	225-0404
Other Weather Information	830-606-3617
Wildlife Rescue & Rehabilitation	830-336-2725
(Opossums, Squirrels, Raccoons, etc; Animals must be contained before pickup)	

Helpful NEISD Numbers: **NE Police – 655-6859**
 Risk Management – 407-0187
 Risk Management HOTLINE – 407-0021
 Workers Compensation HOTLINE- 407-0022

***Note:** The 911 (nine-one-one) emergency telephone number has been developed to quickly summon emergency service in a crisis situation. Callers should realize that when reporting an emergency by dialing 911, their telephone number and their address may be automatically displayed on viewing screen located at the 911 answering centers and that this call may also be recorded. This display of the calling number and address

NEISD School Safety Hotline – 655-Care (2273) to keep NEISD schools safe. An anonymous way to report suspected, illegal, dangerous or harmful activities. This access is available 24 hours a day, 7 days a week.