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## News Release

**For immediate release  
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### **Log On and Learn! San Antonio Public Library Offers Live Homework Help!**

Labor Day is over, and homework, term papers and science fair projects can't be far behind. Students have always turned to the library for help with research and reference materials – now Live Homework Help is just a mouse click away! For class levels from 4th Grade to introductory college, students can get **free** live help in real time from a qualified tutor, through the San Antonio Public Library.

To log on to Live Homework Help, go to the San Antonio Public Library web page at [www.sanantonio.gov/library](http://www.sanantonio.gov/library), click on the "Live Homework Help" link and follow the directions. Live Homework Help is available in English every day from 3:00 p.m. until 10:00 p.m., and in Spanish Sunday through Thursday from 3:00 p.m. until 9:00 p.m. Free tutoring is offered in mathematics, science, social studies and English for Grades 4-12.

A student must have a San Antonio Public Library card to use Live Homework Help. Students log on from their own homes, or at designated computer terminals at their local libraries. After entering their library card numbers, students enter their grade levels and the subjects in which they need help, and then are quickly connected to a tutor in an Online Classroom for one-to-one help. Students and tutors can review specific homework questions in the Online Classroom using features such as controlled chat, an interactive white board and shared Web browsing. When the sessions are over, students can print their work for future reference or to share with a parent, guardian or teacher. Homework Help users can even set up free password-protected accounts to archive sessions to return to for refresher work.

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## San Antonio Public Library Live Homework Help – Add 1

Live Homework Help tutors are certified teachers, college professors, professional tutors and graduate school students from across the country. All of the participating tutors have received a 7-year criminal background check and reference check from Kroll Background America (graduate students' credentials are confirmed by their universities), and have been certified through the Tutor.com Training Program.

There is also Live Tech Support to help troubleshoot connection issues for home users. Support is accessible from the Live Homework Help entry page via a support link. Once a student clicks on the link, a chat window appears and the student is connected with a live person who will guide him or her through whatever technical issue he or she is experiencing and help him or her successfully connect to a tutor.

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